General Delivery Robot

Revised: 06-11-2026



Premium Hotel Robotic Delivery Solution

This hotel delivery robot upgrades in-room guest service with a 4-adjustable-tray design and refined look for reliable, hygienic delivery. It supports 4×10kg load, with tray heights adjustable at 16.9cm, 19.5cm, 22.8cm and 25.3cm to fit various items. Its multi-link damping chassis delivers great stability and obstacle crossing. PID control keeps movement steady during acceleration, braking and turning to prevent spillage. The 11.6-inch ergonomic HD touchscreen enables simple operation for staff and guests. It auto-returns to charge on schedule with customizable working hours to extend battery life. With full-scenario IoT linkage and inductive anti-collision, it provides 24/7 multi-room delivery and navigates smoothly in busy hotel aisles. Featuring premium paint and vivid animated facial expressions, it brings an upscale, friendly service experience and eases staff workload.

Product Presentation



Key Features and Benefits

- Large Load Capacity
- User-Friendly Interaction
- Stable Delivery
- 3D Perception Avoidance System, Millimeter-Level Response
- Auto Return Charging

Product Specifications

Color Options:



White

Specifications:



General Specifications	
Product Name	General Delivery Robot
Revision	V1.0
Manufacturer	Designed by Yoswit in Hong Kong, China / Assembled in Guangdong, China
Warranty	Two Year Limited Warranty (*Details available on the Product Warranty and Limitations of this datasheet)

Display Parameters	
Weight	63 kg (139 lbs)
Max. Climbing Angle	5°
Dimensions (W × D × H)	50.0 × 52.7 × 126.6 cm (19.69" × 20.75" × 49.84")
Charging Time	4 h
Battery Endurance	Up to 18 h
Min. Passage Width	70 cm (27.56")
Max. Travel Speed	0.1–1.0 m/s (0.33–3.28 ft/s)
Total Load Capacity	40 kg (88 lbs)

Product Warranty and Limitations

Yoswit brand products guarantee for a period of 2 years warranty from the date of purchase. During the warranty period and in the event that a defective product is identified (non-human factors), Yoswit will provide free maintenance. Damage beyond the warranty period or caused by improper use is not covered within the warranty, Yoswit will not bear any responsibility for repair, and will still provide users with a lifelong maintenance of paid services. If the products need to be repaired or returned to our company, an appropriate fee should be charged based on specific situation to cover the cost of replacement. Regardless of the warranty status, all shipping costs are borne by users.

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